

UFCW Canada

AGRICULTURE WORKERS ALLIANCE SUPPORT CENTRES

Local Phone Numbers

Surrey, British Columbia778.578.9411
Abbotsford, British Columbia604.859.5044
Kelowna, British Columbia250.765.6843
Portage la Prairie, Manitoba204.857.3340
Leamington, Ontario519.326.8833
Simcoe, Ontario519.426.4056
Virgil, Ontario905.468.8329
Bradford, Ontario905.775.3837
Saint-Rémi, Quebec450.454.9888

EMERGENCY NUMBER: 416.579.9232

National Toll-Free Number for General Inquiries

1.877.778.7565

Toll-free from Jamaica: **1.877.344.3472**

Toll-free from Mexico: **01.800.681.1591**



Wayne Hanley
NATIONAL PRESIDENT

www.ufcw.ca



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**WHERE
TO GET
ASSISTANCE**



For several decades, UFCW Canada (the United Food and Commercial Workers union) has been leading the effort to improve conditions in Canada's fields, greenhouses, and mushroom plants – everywhere agriculture workers are found.

UFCW Canada is a trade union representing more than 250,000 workers across Canada. UFCW Canada members can be found working in almost all sectors of the economy, including agriculture, food processing, and retail food sales.

Since 2002, UFCW Canada and the AWA have operated Migrant Agricultural Worker Support Centres, which provide free services to agriculture workers. Thousands of migrant agriculture workers have utilized our support centres, and we invite you to do so as well. Your communication with us is confidential. We believe that foreign workers who labour in Canada's fields must be treated with respect.

We currently operate nine centres across Canada, because we are here to improve workers' lives, and workers have consistently asked for expanded services as they work in new locations.

UFCW Canada provides free services to protect your rights in Canada. Some of the free services provided include:

- ***Parental leave benefits:*** If you work at least 600 hours in a season and have a newborn child, you are most likely eligible for benefits from the Canadian government during the period you are unemployed in your home country.
- ***Assistance with filing Income Tax:*** We strongly recommend that every worker in Canada files an Income Tax return. Many workers receive a cheque for tax refunds.
- ***Worker Compensation claims:*** If you are injured on the job, you should receive payment for lost wages and medical bills.
- ***Understanding documents:*** If you don't understand a document, please bring it to us so we can help.
- ***Access to Health Care:*** Whether that means provincial health care or the RBC Insurance, we work to help you get the care you need.
- ***Canada or Québec Pension Plan benefits:*** You could be eligible for a monthly pension when you retire.
- ***Workshops:*** Free workshops are available on the above issues as well as health and safety on the job, handling pesticides, how to open a bank account in Canada, and more.
- ***Disputes with your employer:*** When problems arise such as unpaid wages, unfair working or living conditions, or other disputes with your employer, we will do everything we can to help.
- ***Repatriation cases:*** If you feel you are being sent home unfairly, we may be able to help.
- ***Other issues:*** We will try to help protect and expand the rights of agriculture workers however we can, so please feel free to contact us.